

Message

From: Khan, Annie (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=DPH/CN=RECIPIENTS/CN=AKHAN]
Sent: 5/20/2005 4:26:24 PM
To: 'Maria Lopez' [mlopez@bochhonda.com]
CC: [REDACTED]
Subject: RE: your CRV

Hi Maria,

How are you? My schedule is a bit chaotic next week. On Monday, I can drop off the car, but not until 7:00 pm. Because I will be at work till then. I can drop it off on Tues, Wed, Thurs. afternoon or evening and then head back to work after I drop off the car. I know that you are not in on Wed. Please let me know which is better. My home email address is [REDACTED]

Annie S. Khan (Dookhan)
DEA - Mass. Drug/Narcotic Laboratory
Chemist
[REDACTED]

-----Original Message-----

From: Maria Lopez [mailto:mlopez@bochhonda.com]
Sent: Thursday, May 19, 2005 1:28 PM
To: Khan, Annie (DPH)
Subject: your CRV

Annie,

I am so sorry that this noise has come back. I was so sure we had finally gotten rid this aggravation for you. Please let me know what day you want to bring it in and I'm thinking that if we do it at night we can attempt the fix and have you here to drive your vehicle home. I was happy to see a smile on your face the last visit after we completed the roadtest, and now I am truly disappointed that the vehicle continues to give you grief. Please know that I am determined to make this noise not be a part of your life and want to ensure to happiness with your CRV and with Boch (& me).

Just let me know when you want to bring it by.

Regards,

Maria C.R. Lopez
Administrative Assistant

Boch Honda
279 Providence Hwy
Norwood, MA 02062
Direct: (781)619-6772
Fax : (781)619-6771
E-Mail: mlopez@bochhonda.com